

## Frequently Asked Questions (FAQs) – Updated as of 23 May 2022

### Question 1: What is the vaccination requirement for students returning to the campus?

Answer: students are allowed to enter the campus regardless of their vaccination status.

### Question 2: What should we do with our latest vaccination status?

Answer: All students – fully vaccinated / partially vaccinated / not vaccinated / have just received booster doses – are required to **update their latest Vaccination Status** in the **Student Portal** (via the hyperlink) on the pop-up reminder or clicking at the Vaccination Status button/icon in the Highlight panel) or visit <https://vaccination-status.utar.edu.my>

### Question 3: I am an international student who is currently abroad and plan to go / return to campus physically. Any advice for me?

Answer: For international students (existing and new), kindly refer to the respective officers of the Department of International Students Services (DISS) for further queries and follow the SOP below:

- a. DISS : [diss@utar.edu.my](mailto:diss@utar.edu.my)
- b. Kampar Campus : Mr Ngan Mun Wai: [nganmw@utar.edu.my](mailto:nganmw@utar.edu.my)
- c. Sungai Long Campus : Mr Foo Wai Wai: [fooww@utar.edu.my](mailto:fooww@utar.edu.my)

### Question 4: Do I need to wear a face mask while on campus?

Answer: All students are **COMPULSORY** to wear face masks covering nose and mouth at all times on campus, including pantries, toilets, concourse areas and other common areas. For better protection and at their own discretion, students are encouraged to wear double face masks, or a KF94/N95/KN95 mask, where a face shield is optional.

### Question 5: What are the things that I must show to the security officer before I enter the campus via the security officer checkpoints?

Answer: When you enter the campus through the main entrance / gate of the campus via the security officer checkpoints, all students MUST

- a. Show COVID-19 Risk Status in Profile
- b. Allow security officer to take your body temperature
- c. Must Scan Location QR Code displayed at the entry of any destination you entry. Those who have scanned hi-hive App upon boarding UTAR

buses & vehicles are to SHOW THE HISTORY RECORD to security officer

**Question 6: What should I do if I am suddenly sick or have symptoms while on-campus or off-campus?**

Answer: Students who are sick or have symptoms while on-campus or off-campus **MUST** do the following:

- a. Immediately inform and seek advice from Bilik Gerakan, Department of Student Affairs (DSA), course lecturers or Faculty / Centre general office regarding your physical condition and the next course of actions.
- b. Perform the Covid-19 self-test.
- c. Request for special consideration and flexibility to join OTL classes, if applicable.
- d. See a medical doctor.
- e. Stay at home until fully recovered.
- f. Update your physical condition to staff of the following units:

Unit	Kampar Campus	Sungai Long Campus
<b>Bilik Gerakan</b>	Room A008, Ground Hall, Heritage Hall  0111-061 3354 (Hotline)  <a href="mailto:bilikgerakan.kpr@utar.edu.my">bilikgerakan.kpr@utar.edu.my</a>	Room KAG007, North Lobby, KA Block  0111-060 3354 (Hotline)  <a href="mailto:bilikgerakan.sl@utar.edu.my">bilikgerakan.sl@utar.edu.my</a>
<b>Department of Student Affairs</b>	016-2100864 (Hotline)  <a href="mailto:dsa@utar.edu.my">dsa@utar.edu.my</a>	016-2100862 (Hotline)  <a href="mailto:dsa@utar.edu.my">dsa@utar.edu.my</a>

**Question 7: What should I do if I am tested positive of Covid-19?**

Answer: Students must update the Covid-19 status in the MySejahtera app, contact immediate supervisor/lecturer and the Bilik Gerakan and provide the following details:

- i. Full name and student ID
- ii. The date of Covid test
- iii. The full address of the medical facility for the Covid test
- iv. The date of the Covid test result
- v. The transcript of the swab test result

- vi. The information of the person and/or location you suspect you have contracted Covid-19
- vii. The last date entering the campus
- viii. The full name of UTAR staff and/or students met during the last 5 days before tested positive of Covid-19 (must define whether they are housemates / members of the same small group / face to face for more than 15 minutes and less than 1-meter distancing or closed room with air-conditioning for more than 2 hours or same vehicle or more than 2 hours seated less than 2 meters apart).
- ix. Symptoms
- x. Vaccination status
- xi. The details of Hospital Quarantine or Home Surveillance Order (HSO) subjected to MOH instructions.

During quarantine/HSO/treatment, students are required to report their health status to BG/DSA daily until fully recover.

**Question 8: What should I do after the quarantine/HSO/treatment (fully recover)?**

Answer: Individual can be released from the isolation on Day Three immediately, if the Covid-19 RTK-Antigen test result on Day Three is confirmed negative and the individual has no symptoms.

Medical practitioners are needed to supervise those Covid-19 positive patients who are requested and choose to release from quarantine on Day 4 if RTK-AG tested negative.

Meanwhile, for individual close contact that requires quarantine at home for three days, self-test results are not necessary to be monitored by the medical practitioner.

If positive, students will need to complete an isolation period of seven days. Contact Covid Assessment Centre (CAC) for assistance if needed.

**Question 9: What should I do if I have a close contact with a person who is Covid-19 positive?**

Answer: Students who are staying in same house with a Covid-19 patient must update the Covid-19 status in the MySejahtera app, contact immediate supervisor/ lecturer and the Bilik Gerakan and provide the following details:

- i. Full name and student ID

- ii. The date of having the close contact
- iii. The name of the close contact person
- iv. The details of Home surveillance order (HSO) subjected to MOH instructions or self-isolate and scheduled to OTL subjected to UTAR procedures

If students are tested negative of Covid-19, students are allowed to study as usual and access campus after completion of Isolation in accordance to the instruction by MOH.

**Question 10: Where can I collect the free face masks and Covid-19 self-test kit?**

Answer: Students can collect the one-off free face masks and Covid-19 self-test kit at their respective Faculty General Office by appointment with the following officers during teaching weeks:

To learn how to administer the Covid-19 Self-Test, visit: <https://youtu.be/iEdftK0kFTM>

Kampar Campus		Sungai Long Campus	
CFS-Kpr	Ms Yip Pik Yean (pyyip@utar.edu.my)  Cik Nur Syamirah Binti Mohamad Rasul (syamirah@utar.edu.my)	CFS-SL	Encik Mohd Uzaimi Bin Abd Majid (uzaimi@utar.edu.my) Ms Bavani a/p Ambalagan (bavania@utar.edu.my)
CEE-Kpr	Ms Potchselvi a/p Narasimmalu (potchselvi@utar.edu.my)	CEE-SL	Encik Muhamad Syafiq Bin Kamarolzaman (syafiqk@utar.edu.my)
IPSR-Kpr	Ms Vani a/p Ramu (vani@utar.edu.my)	IPSR-SL	Puan Zuraini Binti Mohamad Shari (zuraini@utar.edu.my)
ICS-Kpr	Ms Woo Jen Lin (woojl@utar.edu.my)	FAM	Ms Lee Ann Nee (anlee@utar.edu.my)
FBF	Mr Toh Kee Tian (tohkt@utar.edu.my)	FHMS	Ms Yuen Pei Chuin (Samantha) (yuenpc@utar.edu.my)  Ms Goh Siew Yoke (sygoh@utar.edu.my)
FEGT	Ms Au Chui Ling (aucl@utar.edu.my)	LKC-FES	Puan Norhidayah Binti Nazari (norhidayahna@utar.edu.my)

FSC	Ms Foo Yin Yin (fooyy@utar.edu.my)	FCI	Encik Yang Saiful Ferdaus Bin Omar Khan (saifulo@utar.edu.my)  Cik Nurul Aida Amira Binti Azmat (aidaamira@utar.edu.my) Mohd Taufik Bin Basar (taufikb@utar.edu.my)
FAS	Mr Wong Chee Khan (wckhan@utar.edu.my)	ICS-SL	Ms Ang Shiao Ling (Jolene) (angsl@utar.edu.my)
FICT	Cik Siti Nurshafiqa (nurshafiqa@utar.edu.my)		